

Dear Valued Customer,

We hope this finds you safe and healthy. As we continue to navigate through these challenging times together created by the coronavirus, we want to communicate some changes we will be making to our delivery schedule to adjust to the inevitable declines in volume.

Beginning next week, March 23, we will move to a once a week delivery structure through April 3 if permitted by local authorities.

We have decided to do this for a number of reasons:

- Keeping our delivery drivers, team members and you safe is our top priority
- Move to a schedule that enables us to leverage our available resources to continue offering delivery that matches the declining volume
- Many customers have made decisions to reduce business hours or close for a period of time

We will continue to evaluate our service offerings and stay focused on delivering the best experience possible. We will provide updates to you if there are additional changes in the future. As you know, the landscape is changing hourly, but we are committed to serving your needs as we work through this challenge.

Thank you for your partnership and the business you trust us with. We will get through this together.