

# GALLERY MOMENTS

LARSON · JUHL

## Terms and Conditions

Welcome to the Gallery Moments website. Services and products offered on this website by Gallery Moments are based on the terms and conditions defined below. By visiting this website and uploading your image, you accept these terms and conditions.

### **Product Quality**

We take great care to ensure the accuracy of your order.

### ***Painted Moments***

Your image is cropped and designed by you. Once received our artists digitally paint the image by hand. Your painting is then output on high grade canvas printed using archival inks. The image is then stretched and hand-enhanced by master artists to add textured brushstrokes. Your artwork is then finished to your specifications (framed or unframed). All our mouldings are wood frames. Each Gallery Moments Art artwork has a lifetime guarantee on craftsmanship under normal wear and tear.

### ***Brilliant Moments & Modern Moments***

Your image is cropped and designed by you. Once received, our production team will print your artwork exactly as specified. Your artwork is then finished to your specifications (framed or gallery wrapped). All our mouldings are wood frames. Each Gallery Moments Art artwork has a lifetime guarantee on craftsmanship under normal wear and tear.

### **Delivery of Product**

Each Gallery Moments product is delivered by Fedex ground service. For Acrylic and Metal products, we will ship your product within 4 business days from when your image has been uploaded. For Painting products, we will ship your product within 8 business days from when your image has been uploaded. If multiple products are placed on one order with a Painting product, we will ship your product within 8 business days from when your images have been uploaded. Please allow up to five (5) days delivery from when we ship.

### **Product Return**

We want you to be absolutely satisfied with your purchase. Our 100% guarantee allows you to return Gallery Moments purchases within 30 days of receipt due to printing or framing defects. Please contact our Customer Service Center to return a Gallery Moments product and receive a refund. If for any reason your product arrives damaged, you will be given a credit and can re-order.

### **Intellectual Property**

All copyrights, trademarks, and other intellectual property rights in all materials and contents on this website are property of Gallery Moments, Larson-Juhl or its affiliates, and are protected by U.S. and international copyright laws. Any unauthorized use of this property is prohibited and is subject to prosecution.

### **Sales Tax**

We are able to drop ship product to your customers on your behalf. Sales tax drop shipment rules vary by state and are quite complex. We are required to keep 3 forms on file:

1. Resale certificate from your home state
2. Multi-State Certificate completed and signed with your home state's tax id number
3. NY form ST-3 completed and signed with your home state's tax id number

For drop shipments outside of your home state into the following states, we are required to charge sales tax on your drop shipped purchases unless you are registered to collect tax in the state and provide Larson-Juhl with that state's resale certificate:

*California*

*Washington DC*

*Illinois*

*Indiana*

*Louisiana*

*Maryland*

*Massachusetts*

*Mississippi*

*Pennsylvania*

*Tennessee*